# **BARC Performance "At-A-Glance"**

1/01/2024-1/31/2024

Live Release:			O Activity:	
	Animals Transfered to		Total Calls for Service:	5,340
	RPM, Rescued Pets	372	Total Service Calls Comple	2,997
	Total Transfers:	649	% Answered Calls:	56.12%
	% Transferred to RPM:	57.3%		
	Payments to RPM:	\$27,900	Priority 1:	
	Adoptions:	411	Incoming Calls:	794
	Return to Owner (RTO	77	Completed:	784
	Trap, Neuter & Release	13	Dispatched:	0
	Animals Euthanized:	231	Pending:	0
	Dog Live Release %:	76.9%	Cancelled:	10
	Cat Live Release %:	95.2%	% Answered Calls:	98.74%
	Total Live Release %:	83.1%		
			Priority 2:	
Intake:			Incoming Calls:	455
	Over the Counter:	614	Completed:	437
	Field:	762	Dispatched:	4
	% Stray:	60%	Pending:	0
	% Owner Turn-in:	21%	Cancelled:	14
	% Other:	19%	% Answered Calls:	96.92%
	Total Intake:	1,376		
			Priority 3:	
Spay/ Neuter Surgeries Performed:			Incoming Calls:	1,242
	HPHS:	6	Completed:	1,159
	In House:	406	Dispatched:	51
	<b>Houston Partners:</b>	211	Pending:	1
	<b>Total Surgeries:</b>	623	Cancelled:	31
			% Answered Calls:	97.50%
Revenue:				
	Wellness/Fixin' Housto	\$ 28,116	Priority 4:	
	ACO Fees:	\$3,507	Incoming Calls:	2,848
	Licensing:	\$57,060	Completed:	561
	Private Funds:	\$8,484	Dispatched:	0
	Adoptions:	\$11,812	Pending:	0
	Total Revenue:	\$108,979	Cancelled:	2,281
			% Answered Calls:	19.70%
Licensing:	<u>.</u>			
	New Licenses:	1,050	Priority 5:	
	Renewals:	2,150	Incoming Calls:	1
			Completed:	0
Field Activity:			Dispatched:	0
	Citations issued:	135	Pending:	0
	Bites investigated:	93	Cancelled:	1
	Cruelty Confiscations:	10	% Answered Calls:	0.00%





#### Live Release:

BARC's live release percentage is calculated using the Asilomar Accords. This is the universally accepted method of reporting shelter intakes and outcomes. You can see more information and the complete report at: http://www.houstontx.gov/barc/asilomaraccords

Rescued Pets Movement=RPM, a nonprofit animal rescue group

BARC partners with over 150 nonprofit rescue groups. RPM is by far BARC's largest and most active rescue partner. % Transferred to RPM = # transferred to RPM/total transfers.

BARC pays RPM \$75 for every animal they rescue. As BARC's first and only high volume rescue partner, RPM is an integral part of BARC's live release success.

Total Transfers- Does not include TNR and Community Cats

#### Intake:

The total intake number represents a total of intakes of dogs and cats. This number may vary slightly from what is reported in Asilomar.

Over the Counter (OTC) = animals turned-in at BARC by citizens Field= Animals that were picked-up by animal control officers

### Spay/ Neuter Surgeries Performed: Includes total reported by partners at time of report

**HPHS= Healthy Pets Healthy Streets** 

HPHS- This initiative is a collaborative effort between several groups. The purpose is to address irresponsible pet owners in high intake zip codes. This program provides an opportunity for constituents to receive a free spay/neuter surgery, rabies vaccination, microchip, city license, flea/tick medication, and education on responsible pet ownership.

Fixin' Houston is BARC's public spay/neuter clinic. BARC also offers wellness services for your pet at our walk-in clinic. Find out more here: http://barchoustonblog.com/

## **ACO Activity:**

All calls for animal control support are queued using a priority matrix. Priority one calls are the most urgent while priority five calls are less critical.

Cruelty Confiscations = The number of animals picked-up as part of a cruelty investigation

"Dispatched" and "Pending" calls are in a queue waiting for a response. While the call may not have been completed at the time of this report, there is an expectation of a disposition; therefore, these categories are included in the answered calls calculation.